# LIMITED LIFETIME WARRANTY

Environmental Doors
Environmental Euro Doors

As of March 1, 2017

Executive Door Company warrants, subject to the conditions and restrictions contained below, that each **factory primed** Environmental Door and Environmental Euro Door (together referred to as Environmental Doors) manufactured and sold by Executive Door Company shall be free from defects in material and workmanship for the life of the product when **used in residential applications**.

***Any Executive Door Company Environmental Door or Environmental Euro Door purchased from Executive Door Company without factory priming or for commercial applications are covered by a One Year Limited Warranty, subject to the same conditions and restrictions contained below, and do not qualify for this Limited Lifetime Warranty.***

Should an Executive Door Company Environmental Door fail to conform to this Limited Lifetime Warranty, Executive Door Company will, *at its option*, either repair the door, ship a replacement door to the distributor or person making the warranty claim in the same condition of fitting or finishing as the door was originally sold by Executive Door Company to the distributor, or refund the original purchase price paid to Executive Door Company for the door***. In no event shall Executive Door Company pay for the cost of labor, installation or finishing of the replacement or original door or for any other cost relating to the replacement of the door. All visible defects or mistakes in shipment must be reported to Executive Door before the product is trimmed or installed, otherwise the product shall be deemed correct and/or acceptable.***

The following are not considered defects in material or workmanship and are not covered by this Limited Lifetime Warranty:

1. Warp for any 4'0" wide or 8'0" high by 1 ¾", or smaller door, which does not exceed ¼" in the plane of the door itself.
2. Bow or non-alignment in the frame or jamb in which the door is hung.
3. Failure to properly finish the door. All six surfaces of the door must be equally finished after fitting and hanging.
4. Variations or unsatisfactory results in gloss level, texture or appearance resulting from the application of paint or any other finishing material not applied by Executive Door Company.
5. Damage caused by others or by any cause beyond the control of Executive Door Company, including but not limited to damage caused by misuse, abuse, accident or mishandling or by fire, flood, earthquake, storm, tornado or other acts of nature. Misuse includes but is not limited to installation of exterior doors without providing an adequate overhang or protection from excessive direct sunlight and/or moisture (ie an exterior door installed with no overhang).
6. Damage caused by failure to comply with the Care, Handling and Finishing Instructions provided by Executive Door Company, failure to perform normal homeowner maintenance, or by attempts other than by Executive Door Company to repair the door.
7. Damage caused by extreme temperature buildup where a storm door is utilized. Storm doors must be vented to prevent temperature buildup.
8. Doors used as gates.
9. Problems caused by improper fitting of the hardware or improper sizing of the door panel.
10. Doors shipped outside of the United States or Canada are not warranted.

Claims under this Limited Lifetime Warranty must be made in writing within the period of this warranty and prior to the beginning of any repair work to: ***Executive Door Company, 3939 West Clarendon, Phoenix, Arizona 85019***. Claims should detail the date and location of purchase, the nature of the problem, and the name, address and telephone number of the person making the warranty claim. Executive Door Company reserves the right and must be given a reasonable opportunity to have any door which is a subject of a warranty claim field inspected by an Executive Door Company representative.

***This Limited Lifetime Warranty extends only to the original purchaser of an Executive Door Company Environmental Door or to the original purchaser of the structure into which such door is installed and may not be enforced by any person to whom the door(s) are transferred.***

**LIMITATIONS AND EXCLUSIONS:**

**This Limited Lifetime Warranty sets forth Executive Door Company's maximum liability for its doors. Executive Door Company makes no other warranty, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, with respect to its doors except as set forth herein. No distributor, retailer or Executive Door Company representative has the authority to change or modify this Limited Warranty. In no instance shall Executive Door Company be responsible for indirect, consequential or incidental damages.**

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**This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the limitation or exclusion may not apply to you. IN SUCH CASE THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THAT OF THE EXPRESSED WARRANTY STATED HEREIN.**

## CARE, HANDLING, AND FINISHING INSTRUCTIONS:

1. Do not walk on doors or drag doors across one another particularly if they include raised moulding.
2. Store doors flat on a level surface in a dry, well ventilated building at least 3 ½" above the ground.. Use 3 bunks.
3. Allow doors to condition to the average prevailing relative humidity before hanging.
4. Doors should not be subject to extreme or rapid changes in heat or humidity. Avoid sudden changes such as forced heat to dry out the building.

**Fitting & Hanging-**

1. When hanging doors, allow adequate clearance between the door and frame for normal swelling of the door or frame in damp weather. Clearances between the door edges and door frame should be a minimum of 1/16" on the hinge side and 1/8" clearance on the latch side and top rail. When cutting use a sharp fine tooth saw.
2. Caution must be used to avoid impairing the strength of the door when fitting for locks or other hardware. Allow at least 1" back of the mortise.
3. Environmental doors included edge strips. Inspect the depth of the edge strip to insure the door is not excessively trimmed.
4. Pilot holes should be drilled for all screws that act as hardware attachments.
5. Use a minimum of three hinges on doors up to 7' tall and four hinges on doors over 7' tall. Hinges must be set in a straight line to prevent distortion of the door.
6. Jambs and stops must be set square and plumb.
7. Any exterior door should be installed under an overhang or with protection.

**Finishing-**

1. Before applying the first coat of finish, block sand the entire surface lightly with 5/0 sandpaper (180 grit) to remove fingerprints, handling marks or other minor blemishes. A final sanding with 320 or 400 grit paper will give best results.
2. Clean door thoroughly after sanding with a cloth to remove dust or foreign material. Avoid caustic or abrasive cleaners.
3. Hang door before finishing, then remove the door to finish properly.
4. All surfaces of the door must be properly finished. The edges (top, bottom, and sides) should be coated with each coat of finish that is applied. Doors must be dry before finishing.
5. On doors glazed with glass, the finish used should flow slightly onto the glass. This will minimize water penetration and protect the glazing compound.
6. Use at least two coats of a high quality oil based, solvent based or latex finish. Use exterior grade finishes in exterior applications.
    a. **If you chose to receive your door(s) without factory priming, you must prime them on all six surfaces immediately upon receipt and after they have acclimated to the area. Failure to do so will void the One Year Limited Warranty.**
7. Finish interior doors in high humidity environments like bathrooms with exterior finish systems.
8. **Note.** Executive Door cannot evaluate all the available paints, nor the customers' specific application requirements. For best results consult a paint retailer in your area or your finishing professional.

**Fire doors are subject to additional machining and installation specifications to maintain their fire rating. Each EDC fire door is shipped with installation instructions.**

See Executive Door's web site, www.executivedoor.com for additional information.